

# Etronicspal.com Merchandise Return Form

All returns must have this form filled out and attached to your returning package. Any returns without this form is refused or shipped back to you COD.

## Customer Contact Information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax : \_\_\_\_\_

Email: \_\_\_\_\_

(Email Address is required for Store Credit)

## Package Information:

1. What is your Order Number? \_\_\_\_\_

2. What date did you receive the package? \_\_\_\_\_

3. What is the tracking number? \_\_\_\_\_

4. What date is the package ready for return? \_\_\_\_\_

5. Are you returning the complete package in original box?  Complete  Partial

6. Would you like a replacement or store credit?  Replacement  Store Credit

7. Are you returning the item(s) within 7 days?  Yes  No

8. Reason for Return?

\_\_\_\_\_  
\_\_\_\_\_

Following is about your equipment (your laptop/pda, but not the item you bought from us):

Manufacture: \_\_\_\_\_

Model: \_\_\_\_\_

Model Number: \_\_\_\_\_

By sending in my package, I understand I am solely responsible for my own returns and I've read thru etronicspal's company policies.

Name (Print): \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Returning the package:

Please ensure the product is packed firmly and securely from all possible damages and return it to:

Etronicspal 7 - Day Guarantee

5067 Walnut Grove

San Gabriel, CA 91776